



Iowa Department of Human Services

Terry E. Branstad
Governor

Kim Reynolds
Lt. Governor

Charles M. Palmer
Director

December 16, 2013

Date Complaint Received:	9-6-2013, 9-12-2013, and 10-3-2013
Complaint Received By:	DHS
Provider Name and Location:	Misty Sales, 308 North 5 th Street, Marshalltown, IA 50158

Complaint: 9/6 -The provider was out of the country and left the children with an unapproved substitute. The substitute did not feed the children. The provider does not change the child's diaper. The caller is concerned that the provider is not taking minority children.

9/12- Alleged that the children are not being feed well. That the infants are not strapped into the swing. That Misty is propping bottles and not removing them. That the yard is not suitable for children. That the play area is not fenced. The cat that is around the infants has scratched a child in care.

10/3- Alleged that the infants in care are not getting their diapers changed. The providers three year old had given the infant a bath.

Rule Basis: 110.5(1) Conditions in the home are safe, sanitary, and free of hazards. 110.5(7)Regular meals, midmorning snacks and mid-afternoon snacks are well balanced, nourishing, and appropriate amounts as defined by the USDA Child and Adult Care Food Program. 110.5(9)c Gives consistent, dependable care. 110.5(9)a Gives careful supervision at all times. 110.5(10)b Except in emergency situations, the provider must inform parents in advance of the planned use of a substitute.

Findings: Misty stated that she did leave the country and that the parents knew that she was going to be absent and that a person was going to be in the home in her place. This person, however, is not an approved substitute and should not have been allowed to have care of the children. Misty was notified that only approved substitutes can provide childcare. Misty denied that the children were not feed properly and stated that she recently has had a parent that came when she was giving snack and they interpreted that the snack was the whole meal. She also denies that a cat in care has scratched a child as her cat is declawed. Misty was given verbal information on crib and swing safety. In addition, we discussed propping bottles and the safety concerns surrounding that. Misty was discouraged from propping bottles. Misty denied that her child gave another child a bath or that she was not changing diapers. Ms. Sales did put up fencing outside her home and there were no items in the yard that were hazardous. Misty has children of her own that are of another race and culture. She states that she would not discriminate a child based on their race or ethnicity.

A spot check was done. There were numerous items out of compliance and that need immediate attention. Misty was notified that CCR&R is a resource to her and should be involved in assisting her to improve her business.

Resolution: A compliance letter was sent to Ms. Sales. She has 45 days to come into compliance with the health and safety regulations stated in the report. Should that not occur a revocation may be necessary. Child Care Resource and Referral is able to work with Ms. Sales to improve her business and to meet the safety requirements.

If you have any questions regarding this matter feel free to contact me at 319-292-2419 or email address ahuntin@dhs.state.ia.us

Sincerely,

Angela Huntington
Social Worker